

**Bold Lead Designs LLC
Return / Exchange Form**

If you would like to return or exchange a like-new item (within 30 days of purchase), and the item was purchased directly from Bold Lead Designs, we ask that you please contact us directly to alert us to your situation.

You can reach us at:

303-856-3012, orders@boldleaddesigns.com

All returns and exchanges must be accompanied by this Return/Exchange Form. No returns or exchanges will be processed without the necessary documentation. Customer is responsible for all related shipping costs. If we mistakenly sent an incorrect or defective item, we will replace it at no charge and will cover the return shipping. Please contact us immediately to let us know if you have an issue and we'll find the easiest way to get you taken care of.

We will gladly accept returns for customized leashes, collars and training equipment, but credit will be issued only for the original base price of the item. Customization fees and shipping charges are not refundable. (If you did not purchase the item directly from Bold Lead Designs, please see the original retailer for a return. Harnesses are not returnable.)

Please send returns and exchanges to: (all delivery methods accepted)

**Bold Lead Designs
350 Norfolk Street
Aurora, CO 80011**

Customer Name					
Original Order #					
Shipping Address					
city		state		zip/postal code	
country					
Phone Number			Email Address		

Item(s) included in this shipment:

Product Name	Quantity	Reason	Refund	Exchange

For exchanges, please indicate which item(s) you would like to order:

Product Name	Color	Width	Length	Other Description/Detail	Quantity

If balance / shipping charges are due, how do you prefer to pay?

(We do not keep payment info on file.)		Medium Flat Rate box	\$12.50
<input type="checkbox"/>	Check included	Shipping estimates to USA (via USPS)	
<input type="checkbox"/>	Send PayPal Request for online CC payment	First Class, small items up to 12	\$3.00
<input type="checkbox"/>	Call me!	Priority Mail padded envelope	\$6.00
<input type="checkbox"/>	Charge my credit card	Medium Flat Rate box	\$12.50
Card type:			
Credit card #			
Expiration:		Verification code:	
signature:			

Please allow 3-7 days for your request to be processed and resolved once we receive your item. Tracking information will be emailed to you when a shipping label is generated.